

Fig. 1

ETRAV Workstation Login

Username:

Password:

Fig. 2

50

60a

Welcome to the ...com Workstation.

This role-based management workstation is designed to bring online, and help make more efficient, eTrav's business process. An Intranet/Extranet database application, it is used to collect and manage Journey information, while presenting a logical and consistent path throughout the eTrav Journey managing process.

- **Journey Maker**  
The Journey Maker is used to assemble entire Journeys using the pieces created in the Content Manager. These pieces may also be created in the Journey Maker. The journey creation process follows a pre-defined path, called a wizard, for ease of use. This workstation automates the creation of a Journey, and the simultaneous creation of a unique and dynamic Journey Website, accessible through password authentication over the public Internet.
- **Content Manager**  
The Content Manager is a data entry tool used to add, modify, and delete disparate Counters, Vendors, Travelers, Itineraries, Core Days, Services, Locations, and Group Leaders, the units that make up a Journey.
- **Operations Manager**  
The Operations Manager, to be added in the next phase, is a services management tool.
- **Administrator Manager**  
The Administrator Manager allows the administrator to create, modify, and assign workstation user roles.
- **Reports**  
The Reports Module permits access to view and print various reports.
- **Log Out**  
Click on this link to log out.

eTrav Workstation is designed to be used with Microsoft Internet Explorer 5.01 or above.

Workstation and Journey Website are powered by...

Fig. 3

60

**Journey Maker**

**Journey Search**

Search for a Journey using any number of the following parameters. If you know the Journey is not in the database, click the following button:

**Create a New Journey** *80A*

Journey Name:

Location:

Dep. Date Range:

Group Type:

Price Range (US\$):

**Find**

Fig. 4

*70*

**Journey Details**

Journey Name:

Journey Login Code:

Journey Summary:

Departure Date:

Departure City:

Arrival Date:

Arrival City:

Return Date:

Return City:

*80A* Journey Status:

Preferred Price Range:

Lockout Period Dates:

Full Payment Due Date:

Update Bulletin (if any):

Bulletin Text:

Fig. 5

*80*

**Previous** **Next**

Fig. 5b

**Journey Travelers**

Select Type of Group:

Projected # of Group Leaders:

Actual # of Group Leaders:

Cancelled # of Group Leaders:

Projected # of Asst. Leaders:

Projected # of Travelers:

Actual # of Travelers:

Cancelled # of Travelers:

Maximum # of Travelers:

Total # Paying Travelers:

Requested # of Airline Seats:

Confirmed # of Airline Seats:

Requested # of Land Places:

Confirmed # of Land Places:

Page 2 of 4

Fig. 6

← 90

**Journey Travelers**

Air Performance:

Land Preference:

Overnight:

Hotels and Flights:

Hotel Information:

Flight Information:

Courier:

First Name:

Last Name:

Area of Expertise:

Fig. 7

← 100

Show Audit History

### System Calculations and Specifications

---

Projected # of Travelers: 20

Budgeted Cost Per Air: \$ 0

Budgeted Cost Per Land: \$ 0

Total Budgeted Costs: \$ 1509

Air: \$ 37

Registration Fee: \$ 35

Other: \$

Total Required Fees: \$ 152

Enrichment Fee: \$

Margin: \$

Traveler Price: \$ 1653 Calculate

Projected # of Group Leaders: 1

Dist From Port:

Fry Rate:

Enrichment Fee: \$

Group Leader Stipend: \$ 2030

Group Leader Experience Bonus: \$ 0

Group Leader Incentive: \$

Margin: \$

Group Leader Price: \$

Calculate

Previous
Finish

Page 4 of 8

Audit

Fig. 8

← 110

1002

**Journey Maker**

**Bahama Bounty Journey**

- Itinerary
- Group Leader
- Asst. Group Leader
- Coupler
- Travelers
- Enrollment
- Group Extras
- Journey Constraints
- Optional Services
- Journey Search**

**Show Audit History**

**Journey Details**

Journey Name: Bahama Bounty

Journey Login Code: etravjourney63

Journey Summary: Itinerary for printing.

Departure Date: 01/01/2001

Departure City: New York City, USA

Arrival Date: 01/31/2001

Fig. 9

← 120

**Journey Maker**

**Treasures of France Journey**

- Itinerary ← 130a
- Group Leader
- Asst. Group Leader
- Coupler
- Travelers
- Enrollment
- Group Extras
- Journey Constraints
- Optional Services
- Journey Search**

**Create a new Itinerary**

Find an Itinerary to assign to the Journey using any or all of the following parameters. If you know the Itinerary is not in the database, click the following button:

Itinerary Name:

Trip Length (Days): All

Price Range (USD): All

Location 1: Select a Location

Location 2: Select a Location

Location 3: Select a Location

**Find!**

130b

Fig. 10

← 130

**Journey Maker**

**Treasures of France Journey**

- Itinerary
- Group Leader
- Asst. Group Leader
- Coupler
- Travelers
- Enrollment
- Group Extras
- Journey Constraints
- Optional Services
- Journey Search**

**You are creating a new Itinerary**

Name:

Description:

Departure City: Select a Location

Location 1: Select a Location

Location 2: Select a Location

Location 3: Select a Location

Price \$: 00.00

Main Journey Image:  Browse...

Main Itinerary Image:  Browse...

Fig. 11

← 140



Fig. 11b

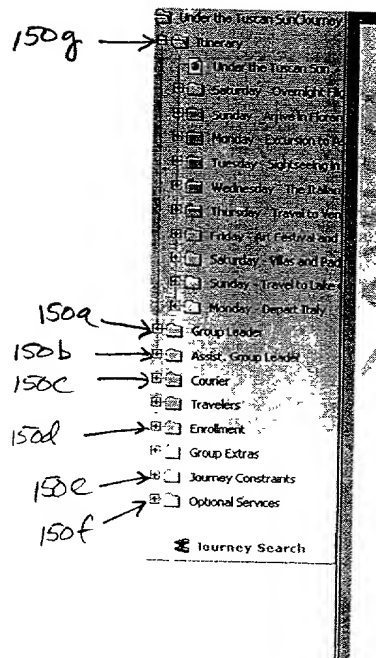


Fig. 12

← 150



*Edit an Itinerary*

Show Audit History

You are Editing an Itinerary

Name: Under the Tuscan Sun

Description: Alfred and Kitty Savia invite you to join their second Italian tour. By next year, the crowds of Millenium and Jubilee tourists should have

Departure City: Indianapolis, USA

Location 1: Florence, Italy

Location 2: Venice, Italy

Location 3: Verona, Italy

Price \$: 0


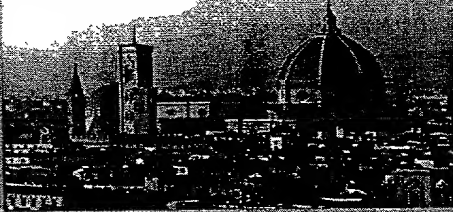


Main Journey Image: 

Fig. 13

← 160

Main Itinerary Image:  

Itinerary Image 2:  



Itinerary Image 3:  

Fig. 14



Itinerary Day List:

Day	Name	Category	Price	Details
1	Saturday - Overnight Flight	CustomDay	\$0	
2	Sunday - Arrive in Florence	CustomDay	\$0	
3	Monday - Excursion to Assisi	CustomDay	\$0	
4	Tuesday - Sightseeing in Florence or Optional Excursions to Hill Towns	CustomDay	\$0	
5	Wednesday - The Italian Riviera	CustomDay	\$0	
6	Thursday - Travel to Venice	CustomDay	\$0	
7	Friday - Art Festival and Sightseeing in Venice	CustomDay	\$0	
8	Saturday - Villas and Padua	CustomDay	\$0	
9	Sunday - Travel to Lake Como	CustomDay	\$0	
10	Monday - Depart Italy	CustomDay	\$0	

Save Now   Unassign from Journey   Save as Classic Itinerary   Audit

Fig. 15

170

Show Audit History

You are editing a Day

Name: Saturday-Overnight Flight

Description: We connect to Indianapolis on Saturday, June 23rd and fly overnight to Florence.

Overnight City: Overnight Flight

Budgeted Cost: \$ 0 (numeric only)

Add New Links:

Save Now   Unassign from Itinerary   Save as Core Day   Audit

Fig. 16

Click here to save Day details and proceed to adding Services.

Fig 16 b

170a

**You are creating a new Service**

Service Overview:

Descriptions:

Category:

SubCategory:

Class:

Location:

Season:

Budgeted Cost:

Image:

Fig. 17

← 180

Library → Day →  
Click on the link to go back to the Day Detail page.  
[Back to Day Detail Page](#)

Find a Service to add to the Day using any or all of the following parameters. If you know the service is not in the database, click the following button:

[Create a new Service](#)

Service Name:

Category:

SubCategory:

Class:

Location:

Fig. 18

← 190

Library → Day →  
Click on the link to go back to the Day Detail page.  
[Back to Day Detail Page](#)

Find a Service to add to the Day using any or all of the following parameters. If you know the service is not in the database, click the following button:

[Create a new Service](#)

Service Name:

Category:

SubCategory:

Class:

Location:

Fig. 19

← 195

Start Leadership

Group Leader First Name:

Group Leader Last Name:

Address:

Level of Experience:

Travel History:

Group Leader Type:

Referred By:

Gender:

Group Type:

Fig. 20

← 200

Journey Maker

Answer to Secret Question:

Photo:

Left sidebar menu:

- Personnel/Journey Summary
- Privacy
- Group Leader
- Privacy Cert
- Reset Group Leader
- Course
- Providers
- Endorsements
- Group Extras
- Journey Constraints
- Optional Services
- Journey Search

Fig. 21

← 205

**Enrollment Information**

If Over 25, Adult Surcharge:	<input type="text" value="0"/>	Date of Early Enrollment 1:	<input type="text" value="08/15/2000"/>
Early Enrollment Credit 1:	<input type="text" value="0"/>	Date of Early Enrollment 2:	<input type="text" value="11/1/2000"/>
Early Enrollment Credit 2:	<input type="text" value="0"/>	Date of Early Enrollment 3:	<input type="text" value="11/1/2000"/>
Early Enrollment Credit 3:	<input type="text" value="100"/>		
Late Enrollment Surcharge:	<input type="text" value="100"/>		

Fig 22

← 210

**Enrollment Constraints**

Specify enrollment Constraints. Choose a method of constraining enrollment by selecting a radio button on the left.

☐ Open Enrollment - Anyone can register.

☐ Yes / No Prerequisite - Enter Question:  
(This question must be worded in such a way that only a "Yes" response will permit the applicant to enroll)

Have you spoken to Dr. Gehring about signing up for this trip?

Fig 23

← 220

**Optional Services Assigned to the Journey**

Service	Price	Start Date	End Date	Notes
Travel Protection Plan	70	06/11/2001		

**Template Optional Services**

Service	Price	Start Date	End Date	Notes
Travel Protection Plan	0		Select a Location	Not Valid
Travel Protection Plan	0		Select a Location	Not Valid
Travel Protection Plan	125		Not Valid	
Travel Protection Plan	0		Not Valid	Not Valid
Travel Protection Plan	18		Not Valid	Not Valid
Travel Protection Plan	60		Not Valid	Not Valid
Travel Protection Plan	10		Not Valid	Not Valid

**Create new Optional Service**

Service	Price	Start Date	End Date	Notes
			0	

\*: If applicable

Fig. 24

230

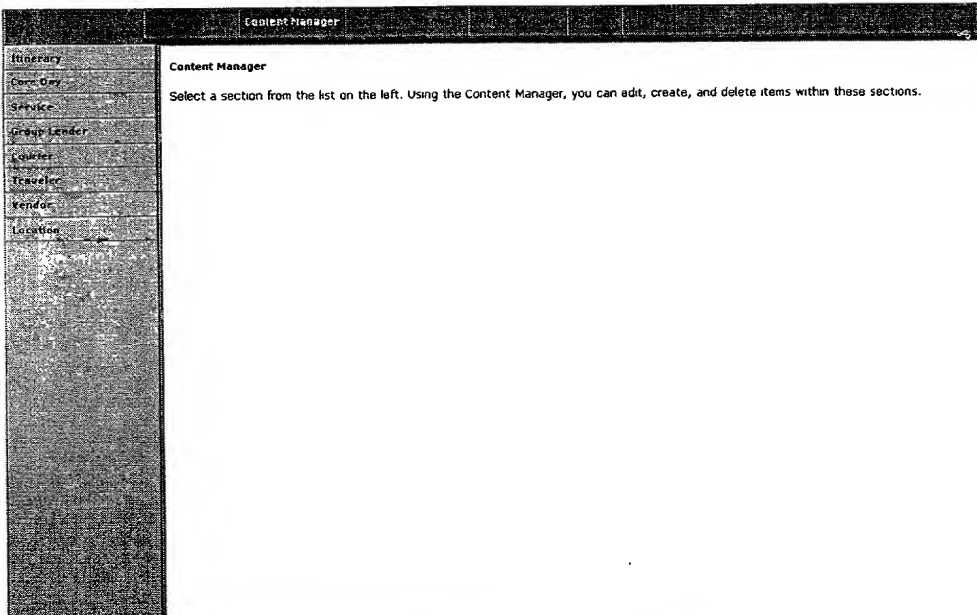


Fig. 25

← 240

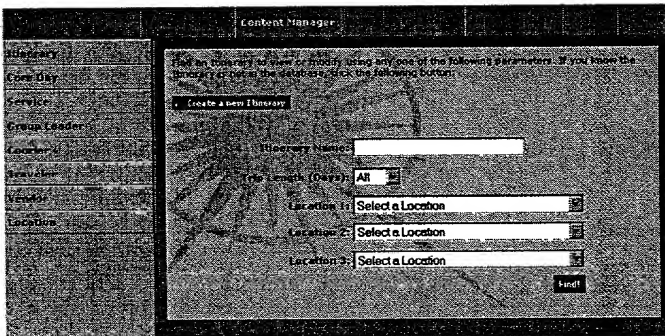


Fig. 26

↑ 250



**Services Search Results List**  
Select a service using the radio buttons on the left. Then, perform an action using the bottom buttons.

Radio: Find what you are looking for  
☒ Toggle Service Search

**Create Booking Record**

Service	Start Date	End Date	Start Time	End Time	Day of Week	Location	Price	Notes
<input type="checkbox"/> Hotel Bed Breakfast (Half Pension) - HB SANBath	03/01/2001	Needed Accommodation	Hotel Bed Breakfast (Half Pension)	Standard	Paris, France	42.05		
<input type="checkbox"/> Airport to Hotel by Transfer Bus (26-46 pax) - TFS A - Madrid - Normal	03/19/2001	Needed Local Transfer	Airport to Hotel by Transfer Bus (26-46 pax)	Normal	Madrid, Spain	6.54		
<input type="checkbox"/> Hotel Bed Breakfast (Half Pension) - HB TOLToledo	03/19/2001	Needed Accommodation	Hotel Bed Breakfast (Half Pension)	Standard	Toledo, Spain	36		
<input type="checkbox"/> Airport to Hotel by Transfer Bus (26-46 pax) - TFS A - Madrid - Normal	07/06/2001	Needed Local Transfer	Airport to Hotel by Transfer Bus (26-46 pax)	Normal	Madrid, Spain	6.54		
<input type="checkbox"/> Hotel Bed Breakfast (Half Pension) - HB TOLToledo	07/06/2001	Needed Accommodation	Hotel Bed Breakfast (Half Pension)	Standard	Toledo, Spain	36		
<input type="checkbox"/> Hotel Bed Breakfast (Half Pension) - HB LONLondon	01/01/2001	Needed Accommodation	Hotel Bed Breakfast (Half Pension)	Standard	London, Great Britain	42.13		
<input type="checkbox"/> Airport to Hotel by Transfer Bus (26-46 pax) - TFS A - London - Normal	01/01/2001	Needed Local Transfer	Airport to Hotel by Transfer Bus (26-46 pax)	Normal	London, Great Britain	11.42		
<input type="checkbox"/> Airport to Hotel by Transfer Bus (26-46 pax) - TFS A - Madrid - Normal	06/10/2001	Needed Local Transfer	Airport to Hotel by Transfer Bus (26-46 pax)	Normal	Madrid, Spain	6.54		

**Create Booking Record**

Fig. 27

← 260

**Admin Manager**

Search for users and roles using the following parameters, or  
☒ Create a New User

User ID:

User First Name:

User Last Name:

User Role:

Fig. 28

← 270

**280a** →

Reports
Waitlist
Rooming List
Operations
Land Service
Day by Day
Ticketing List
Air Service

**Reports**

Select a report from the list on the left. Using the Reports Section, you can view and print reports within these sections.

Fig. 29

← 280





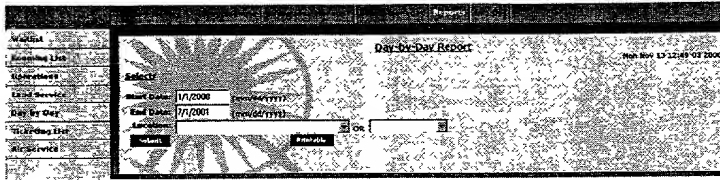


Fig. 32

← 310

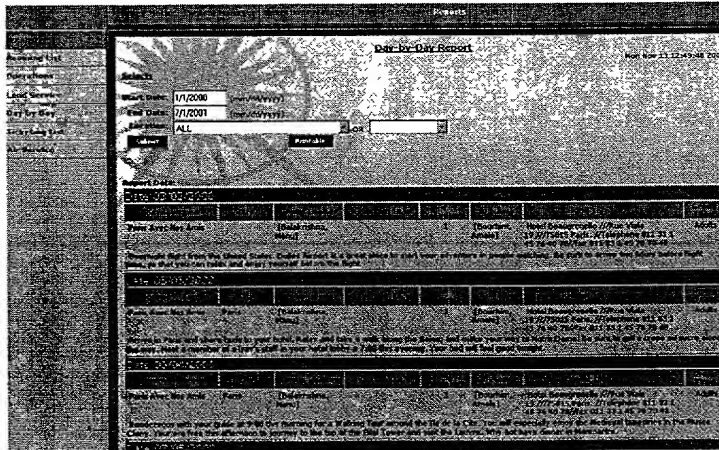


Fig. 33

← 320

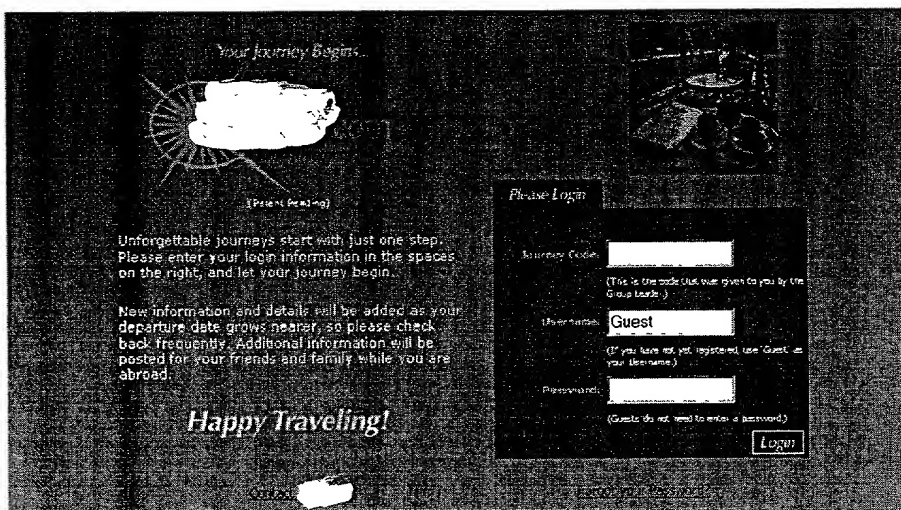


Fig. 34

← 330

[OurJourney](#) | [Itinerary](#) | [RegisterOnline](#) | [ContactUs](#) | [InsuranceInfo](#) | [TravelResources](#)

**OurJourney**
Courier
Group Leader
Group Resources


**OurJourney: Cuba: Exploration and Rediscovery**

Welcome, Guest

- 390a** → [Register](#) for this Journey online and receive a free phone card! Registering is easy!
- 390b** → [Click here](#) if you have already registered and would like to login.

**Special Bulletin:**

A bulletin from eTravel: Breakfasts are provided every day during the trip. You will be free for lunches and dinners, so that you will have the opportunity to sample local restaurants as well as "home style" cooking at Palladars.



[View Itinerary](#)

**Itinerary Overview**

Departure City: Boston, USA  
 Departure Date: 10/27/2000  
 Return Date: 11/04/2000  
 Duration: 9 Days

**Base Costs**

Adult Program Fee: \$2399  
 Tax: \$87  
 Registration Fee: \$95

**Cuba: Exploration and Rediscovery**

**Summary:** While much of the forty-year-old economic blockade remains in place, the longstanding cultural blockade is lifting. US policy is now encouraging cultural visits and exchanges. This "people to people" program is sponsored by the Massachusetts Foundation for the Humanities. It provides a unique opportunity to explore this amazing country, and to build a bridge of understanding with its people.

**Exploring Cuba: Exploration and Rediscovery:**

- Who's going to take you from place to place? Meet your [Coxin](#).
- Guess what? There's a page on this site devoted entirely to your [Group Leader\(s\)](#).

Fig. 35

↑  
390



### Step 1: Select Age Group

Welcome to the eTrav online registration process.  
Please follow the easy seven-step registration process to join this journey.

The screenshot shows the "eTrav.com Registration" page. On the left, there is a small image of a building. To the right of the image, the text "To begin, please tell us the following:" is displayed. Below this text, there is a label "Age Group:" followed by a dropdown menu showing "Under 21 years". Below the dropdown menu is a button labeled "Continue >>". At the bottom left of the page, there is a text box that says "Register for this Journey online and receive a free phone card for use".

Fig.36

350

**Login Information**

Please enter your personal login information. This will be your username and password for all future logins and should not be shared with any unauthorized persons.

Username:

Password:

**Password Reminder:**

Choose a question to which only you know the answer, and that has nothing to do with your password. If you forget your Password, we'll email you a hint by asking you that question. You'll also receive an email reminder if you haven't changed your Password in 90 days.

Secret Question:  What are the last 4 digits of your social security number?

The Answer:

**Account Information** (Required information is in bold)

Traveler Profile: ☐ Mr ☐ Ms ☐ Other

First Name:

Middle Initial:

Last Name:

Address Line 1:

Address Line 2:

City:

State/Province:

Zip Code:

Country:  USA

Email Address:

Home Phone #:  (include area code)

Work Phone #:  (include area code)

Cell Phone #:  (include area code)

Date of Birth:  (mm/dd/yyyy)

**Billing Address** (Required information is in bold)

Same as above: ☐

(If not, please fill in the following billing information)

Billing Address Line 1:

Billing Address Line 2:

City:

State/Province:

Zip Code:

Country:  USA

Fig. 37

360

#### Credit Card Information

If you wish to make on-line payment via credit card, please fill in the following information. Your credit card will not be charged until you authorize us to do so at the end of your registration process. On-line payments are processed via the Cyber Cash system through a secure server directly to the eTravel Escrow Account at Citicorp Bank of Boston.

Credit Card Holder's Name:  (as shown on card)

Credit Card Type:  Select a Card

Credit Card Number:  (include the spaces)

Expiration Date:  (mm/yy)

#### Traveling With a Spouse?

If you are traveling with your spouse, please enter the following information. Please note that your spouse must also complete the registration process.

Spouse's First Name:

Spouse's Last Name:

#### Emergency Contact Information

This is only required if under 18 years of age, but it is helpful to us if everyone completes this section.

Emergency Contact First Name:

Fig. 38

370

### Step 3: Confirm My Account

Thank you for completing Step 2, Gregory. Please confirm the accuracy and completeness of your account information below.

#### Please Note:

- Upon return to [strajourneys.com](http://strajourneys.com), enter your Journey Code, your Username (not "Guest") and your Password. Your username is **gsreich**.
- You may view or modify your account information under the section, **My Account**.

#### Account Information for 'gsreich'

[Click here to make modifications](#)

**Traveler Name:** Mr. Gregory s Reich  
**Address:** Ocean View Dr  
Dorchester, MA 02119  
USA  
**Billing Address:** Ocean View Dr  
Dorchester, MA 02119  
USA  
**Email Address:** gsreich@hotmail.com  
**Home Phone #:** 617-740-8330  
**Work Phone #:** 617-740-8330  
**Organization:**  
**Sex:** Male  
**Date of Birth:** 09/14/1976  
**Traveler Type:** Student  
**Prior eTrav Experience:**

To proceed to Step 4,  
please click here:

[Continue>>](#)

Fig. 39

380



### Step 4: Accept Terms and Conditions

To print a copy of the eTrav Terms and Conditions for your records, click 'File' and select 'Print' from your web browser.

The following Terms and Conditions apply to all eTrav Journeys, and must be agreed to by every participant before registering.

Click 'Accept' to state that you have read, understood, accepted and agree to be bound by the eTrav Terms and Conditions and proceed to step 5. Click 'Decline' if you do not accept these terms. By doing so, you will not be able to complete the online registration process at this time.

#### Terms and Conditions

☐ Decline ☒ Accept

- Departing From a Different US City
- Extending Your Stay
- Purchasing your Own Airline Ticket
- Financial Security
- Airlines, Tickets and Luggage

Fig. 40

390

### Step 5: Accept Release Form (Student)

To print a copy of the eTrav Release for your records, click 'File' and select 'Print' from your web browser.

Click 'Accept' to state that you have read, understood, accepted and agree to be bound by the eTrav Release and proceed to step 6. Click 'Decline' if you do not accept these terms. By doing so, you will not be able to complete the online registration process at this time.

This Release is for use by those participants under 21 years of age. Before you may complete this registration, participants below age 21 must have a parent or legal guardian read and accept the eTrav Terms and Conditions and this Release. If you are 21 years of age or older, please go back to the first Registration screen and select the appropriate age category.

Release:

As proof of parental/guardian consent, eTrav requires one of the following:

(a) initial payment be made online at the conclusion of the registration process using a VISA or MasterCard issued in the name of your parent or guardian.

Or,

(b) a printed Registration Form signed by your parent or guardian be forwarded to eTrav with the initial payment. You may print a copy of the Registration Form at the conclusion of the online registration process for mailing to eTrav.

Fig. 41

← 400

### Step 6: Select Journey Options

Below is a list of Journey Options available to individual travelers on this Journey. If you are interested in adding an option to your standard eTrav Journey, click "Select" beside the desired option's price.

#### Journey Options:

##### Miscellaneous Options:

<input checked="" type="checkbox"/> Insurance	Price: \$70	<input type="button" value="Select It"/>
Description: Travel Protection Plan		
<input checked="" type="checkbox"/> Tax Deductible Contribution	Price: \$100	<input type="button" value="Select It"/>
Description: The Massachusetts Foundation for the Humanities		

##### Alternate Departure Cities:

If you want to depart from a different location than the eTrav group, click the *Select It* button.

<input checked="" type="checkbox"/> Depart From: Boston, USA	Price: \$190	<input type="button" value="Select It"/>
Description: Boston Gateway for departure and return		

Fig. 42

← 410

#### Your Selections:

You have not selected any options. Select options, or proceed by clicking the *Continue* button.

Click continue button when finished:



Confirm your selections and make a payment.

Congratulations. You have registered for this Journey!  
You may now proceed to the Payment process. On this page, review and confirm your journey options and then select payment method.

**Selected Options:**

[<< Modify](#)

No optional services have been selected. To add optional services, click the *Modify* button.

Journey Price:	\$1839
Tax:	\$87
Registration Fee:	\$95
Options Total:	\$0
<b>Total Cost:</b>	<b>\$2121</b>
Other Credits:	\$0
Other Debits:	\$0
Amount Paid:	\$0
<b>Current Balance:</b>	<b>\$2121</b>

**Select a Payment Method**

(We recommend you pay online by using our secure online payment option for MasterCard or Visa.)

[Pay Online](#)

(Use this button to print an invoice to mail to AT&T with your payment.)

[Print Bill](#)

Fig. 43

420

Our Journey

[Courier](#) [Group Leader](#) [Group Resources](#) [Traveler List](#)

430a 430b 430c 430d

Itinerary

[Detailed Day-By-Day](#) [Hotels](#) [Flights](#)

**"Applause!"**

The museums and galleries of London rank amongst the finest in the world. The dynamic theater district offers a wide variety of world-famous performances. This, combined with excursions to Stonehenge, Bath, Salisbury, Stratford-upon-Avon, and Warwick, provides you with a wonderful introduction to London and its surroundings.

[Detailed Day-By-Day](#) | [Hotels](#) | [Flights](#)

[Print Itinerary](#)

Fig. 44

430

## Applause!

1. **Day 1**  
Overnight flight from the United States.
2. **Day 2**  
Welcome to London, the cosmopolitan capital city of the United Kingdom. Meet your eTrav Journey Director. There is no time to lose for exploring this vast metropolis.
3. **Day 3**  
A local guide will provide an exciting introduction to Europe's largest city. Highlights will include Trafalgar Square, the Houses of Parliament, Big Ben and an inside visit of the glorious St Paul's Cathedral. The tour will finish outside of Queen Elizabeth I's London residence in time for you to experience the pomp and ceremony of the Changing of the Guard. This evening enjoy a theater performance in the West End.
4. **Day 4**  
A full day excursion to Neolithic Stonehenge, charming Bath, and Salisbury with its majestic cathedral. Back in London in time for dinner.
5. **Day 5**  
Participate in a Shakespearean workshop at the Globe Theatre, a recreation of the theater where Shakespeare's plays were performed. This includes a tour followed by an interactive workshop with one of the Globe's own actors. This afternoon, why not cross the River Thames and visit the famous Tower of London? Count the ravens and marvel at the priceless splendor of the Crown Jewels. This evening enjoy your second theater performance.

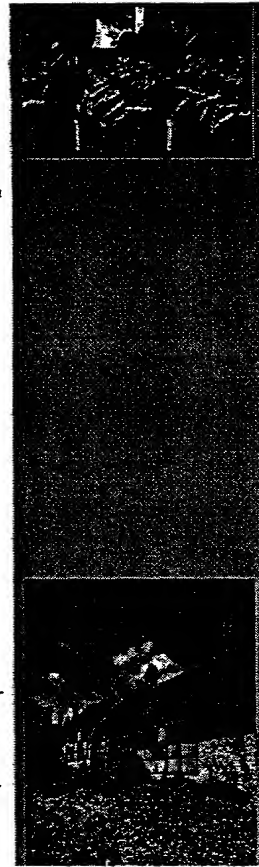


Fig. 45

← 740

**Detailed Day-By-Day:**


<b>Day 1: Overnight Flight</b> Overnight flight from the United States.	Date: 4/13/2001 Web Links: • <a href="#">Suggested Reading - England</a>
<b>Day 2: Arrival in London</b> Welcome to London, the cosmopolitan capital city of the United Kingdom. Meet your eTrav Journey Director. There is no time to lose for exploring this vast metropolis.	Date: 4/14/2001 Web Links: • <a href="#">Map of London</a> • <a href="#">Tube Map</a>
<b>Day 3: Guided tour of London - Theater performance</b> A local guide will provide an exciting introduction to Europe's largest city. Highlights will include Trafalgar Square, the Houses of Parliament, Big Ben and an inside visit of the glorious St Paul's Cathedral. The tour will finish outside of Queen Elizabeth I's London residence in time for you to experience the pomp and ceremony of the Changing of the Guard. This evening enjoy a theater	Date: 4/15/2001 Web Links: • <a href="#">St. Paul's</a>

Fig. 45b

450

460 Fig. 45c

**Hotel Information:**



**Hotel Information:**  
 April 14 - April 20, 2001  
 Radisson Grafton Hotel  
 130 Tottenham Court Road  
 London W1P9HP  
 Tel: 011.44.207.388.4131  
 Fax: 011.44.207.387.7394  
<http://london.hotelguide.net/data/h100438.htm>

470 Fig. 45d

**Flight Information:**

**April 13, 2001**  
 Overnight Flight from Washington, Dulles  
 Virgin Atlantic #22  
 7:00PM  
 departs Washington, Dulles  
 7:05AM  
 arrives London, Heathrow

**April 21, 2001**  
 Virgin Atlantic #21  
 11:30AM  
 departs London, Heathrow  
 2:40PM  
 arrives Washington, Dulles

OnJourney | MyAccount | Contacts | InsuranceInfo | ToolsResources

**Itinerary**

Detailed Day-By-Day 480a  
 Hotels 480b  
 Flights 480c  
 480d

**Day Detail: Arrival in London**

**Day 2: Arrival in London** Date: 4/14/2001

Welcome to London, the cosmopolitan capital city of the United Kingdom. Meet your eTrav Journey Director. There is no time to lose for exploring this vast metropolis.

**Web Links:**

- Map of London
- Tube Map

<< [back to Itinerary Overview](#)

Fig. 46

480

## MyAccount



### Step 3: Confirm My Account

**Account Information for mattsmith**

[Click here to make modifications.](#)

**Traveler Name:** Matt Smith  
**Address:** Governor's School  
 109 Campus Drive  
 Alberta, VA 23821  
 US  
**Billing Address:** P.O. Box 326  
 19524 Lundy Rd  
 Dinwiddie, VA 23041  
 US  
**Email Address:** mattsmith35@hotmail.com  
**Home Phone #:** 804 469 3511  
**Work Phone #:** 804 949 0060  
**Organization:** Governor's School  
**Sex:** Male  
**Date of Birth:** 02/21/1974  
**Traveler Type:**  
 Prior eTrav  
 Experienced

If you like, feel free to contact us for more information.

You may return to the OurJourney page by clicking the [Return](#) button.

[Return](#)

Fig. 47

← 490

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## Contact Us

eTrav is headquartered in Boston, Massachusetts. For more information, please contact us at:

**Educational Travel Alliance (eTrav) Inc.**  
 Statler Building - Suite 630  
 20 Park Plaza  
 Boston, MA 02116 USA

877-77-eTrav (toll free)  
 617-695-9099 (tel)  
 617-695-9899 (fax)  
 617-803-9284 (after hours emergencies)  
[info@etrav.com](mailto:info@etrav.com)

**eTrav West Coast**  
 5615 W. Acoma Drive #33  
 Glendale, AZ 85306 USA  
 877-877-1862 (toll free)  
 602-564-8006 (fax)  
[houghton@etrav.com](mailto:houghton@etrav.com)

### Travel with People you Know



Fig. 48

← 500

## Insurance Info

Your Membership Fee includes Health and Accident Insurance Coverage. This insurance is in force during your eTrav trip when you board your flight from your eTrav departure city. eTrav also recommends that participants purchase the Comprehensive Trip Coverage Plan.

### Health and Accident Insurance Plan

#### Benefits Included in Membership Fee:

- o Health/Accident Insurance Coverage Abroad up to \$5000.
- o Twenty-Four Hour Emergency Medical Assistance, Consultation and Monitoring.
- o Emergency evacuation where deemed necessary by the Emergency Medical Assistance Provider.
- o A one way economy ticket home in the event it is deemed necessary by the Emergency Medical Assistance Provider.
- o A roundtrip economy ticket will be provided to bring a family member to the bedside of a traveler less than 25 years of age in the event the need to be in the hospital for more than three days.
- o Twenty-Four Hour Emergency Assistance for Cash Transfers, Lost Documents, and Legal Assistance.

### Comprehensive Trip Coverage Plan Cost: Year 2001 (\$70)

#### Medical Cancellation Insurance

Waiver of the eTrav Medical Cancellation Fee of \$450 upon receipt of a letter from a physician stating that due to the medical condition of participant or member of his/her immediate family that it is inadvisable for the participant to travel at the current time.

Fig. 49

← 510

## Travel Resources

Preparation is one of the keys to a fun and successful trip! Here are a few helpful resources to assist you as you get ready to travel, including information on applying for a passport, a list of what you'll need to pack.

[Passports](#)

[What to Pack](#)  
Required list

Review the [Terms and Conditions](#) | [Student Release](#) | [Adult Release](#)

### Passports

It's easy. Passports are required for all eTrav trips. Apply at least ten weeks before departure (sooner if you need a visa, see below). Contact your local post office or county building for the forms. You may also get an application online at the [passport services site](#).

The passport fee is \$40 if you are age 15 and under, and \$60 if you are age 16 and older. No additional documents or visas are required for US citizens traveling to Europe or Costa Rica.

#### Non-US Citizens

Non-US citizens are responsible for obtaining all documents required to enter the countries to be visited and for re-entry into the USA. Please consult the consular offices of all countries on your itinerary, as well as the US immigration office for complete information.

### What to Pack...

Since you will be carrying your own luggage on your trip, don't pack too much. Plan to wear some of your clothes a few times

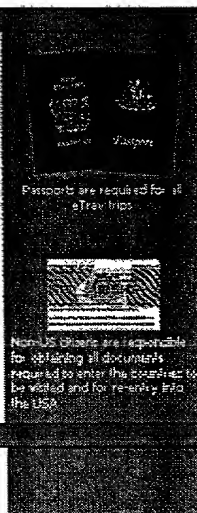


Fig. 50


← 520

Fig. 51  
530 →

OutJourney

Control Group Leader Group Resources Border List


Consent to be assigned

 To be assigned

Contact	Biography
<p><b>Steve Hart</b> 20 Park Plaza Suite 220 Boston, MA 02116 Email Address: shart@outjourney.com</p>	<p>As Vice President of OutJourney, Steve Hart is responsible for Journey Director and local host assignments in Europe. He has 25 years of training and supervision. He worked as a Journey Director in Europe for a number of years and as Overseas Coordinator in South Africa. Steve knows what it takes to make a great Journey Director. It takes the recognition that your Journey Director is a very important part of an international Journey. They provide a unique travel experience, manage the travel logistics and become a friend along the way. When our Journey Directors keep in mind to be a good ambassador, they have a great time with the philosophy in mind. Steve will assign a Journey Director who will meet your needs and interests. Watch the space for a</p>


Area of Expertise:

Primary Group Leader: Approve with Matt Smith

 **Matt Smith:** Mr. Smith is a math and physics instructor at the Governor's School for Global Economics and Technology. He teaches 11th and 12th grade gifted and talented students from the following four counties in Southside Virginia: Brunswick, Greensville, Mecklenburg, and Nottoway. Mr. Smith is married, and his wife Donna will accompany him on this trip. Mr. Smith graduated from North Carolina State University with degrees in Mathematics and Mathematics Education.

Contact	Background
<p><b>Matthew Smith</b> 109 Campus Drive Alhambra, CA 91801 Email Address: outsmat02@comcast.com</p>	<p><b>Organization:</b> Governor's School <b>Travel History:</b> As a teenager, Mr. Smith lived in England for four and a half years when his father was stationed there while in the air force. His mother is from England, and the majority of her family still lives near London.</p>

Approved Group Leader:

 **Donna Smith:** Mrs. Smith will join this Journey as an assistant

Contact	Background
<p><b>Donna Smith</b> P.O. Box 226 19524 Lundy Rd. Dundee, UK</p>	<p><b>Organization:</b> * <b>Travel History:</b> She looks forward to a</p>

Fig. 52

← 540

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**Our Journey** | [Courier](#) | [Group Leader](#) | [Group Resources](#) | [Traveler List](#)

**Welcome mattsmith,**  
 In the Group Resources section, you can download pictures, articles, and other items related to this Journey. You could upload images and articles by sending an e-mail to [info@...com](mailto:info@...com).

**Group Resources List:** *(click on the title to view the item)*

Title:	Type:	Author:	Filename:	Size (bytes):
What Is and Is Not Included in the Trip Fee	Article			100

Fig. 53

← 550

**Our Journey** | [Courier](#) | [Group Leader](#) | [Group Resources](#) | [Traveler List](#)

The following people have expressed their interest in joining this trip by registering on this website, and have agreed to the eTrav Terms and Conditions, and the Release Terms. If you haven't registered, you may do so by [clicking here](#). The people on this list may or may not have submitted payment. The actual travelers will be those who submit payment to eTrav.

**Journey Registrants:**

Name	E-Mail Address	Current Bal.
<b>Registered:</b>		
ESSIE ALLEN	essieallen@hotmail.com	\$1281
Kristy Baylor	kristybaylor@hotmail.com	\$1281
Heather Clary	hclary@earthlink.net	\$1281
Andrea Dantis	adantis1@hotmail.com	\$1286
MATTHEW CRIZZARD	mcrizzard@gmail.com	\$0
Michael Keetman	m.keetman@hotmail.com	\$1751
Joey Lapresti	joeylapresti@hotmail.com	\$1181
Diana Rendor	dmr_83@hotmail.com	\$1681
Timothy Robinson	trobinson@cavtel.com	\$1462
Michael Robinson	Mike_R15@hotmail.com	\$1681
Kimberly Sexton	jimmybugs.net	\$0
Donna Smith	Donna.C.Smith@comusa.com	\$1462
Harrison Vaughan	harrison1@yahoo.com	\$1286
Thomas Zimmerman	tzimmer@hotmail.com	\$1286

560 Fig. 54